

Customer Success (m/w/d)

Working student – Remote/Karlsruhe

Send your application
to career@bavest.co

Don't just find a job, find your passion

You'll play an important role in solving one of the biggest challenges we face – the democratization of wealth and access to information, and the democratization of new, innovative technologies. At Bavest, we create an environment where everyone can flourish and grow personally.

Your advantages

- Flexible working hours
- Monthly team events
- Great location
- Remote working

What you will do

- You are the first point of contact for our customers
- You'll work closely with others at Bavest to answer even the trickiest questions and provide the best customer support
- You engage intensively with topics related to the fintech industry
- Take a key role in analyzing customer needs and improvement feedbacks

What we are looking for

- You have the desire to take responsibility and initiate change because customer satisfaction is your top priority
- You are stress resistant – even with a heavy workload you remain positive and supportive
- Experience with customer service software is an advantage
- Team player
- You want to improve the app with customer feedback